



NON-MEMORY FOAM PILLOWS

HOW CAN I GET SERVICE ON MY 1 YEAR LIMITED WARRANTY?

Please contact your Consumer Services Department at 877-399-9397. Law label and copy of original bill of sale must be provided to identify the pillow and validate this warranty. You must provide these documents to your dealer or send to:

Simmons Bedding Company
Consumer Service Department
One Concourse Parkway, Suite 800
Atlanta, GA 30328

Or email to: CustomerAssistance@simmons.com

WHAT IS COVERED?

If you purchased a Beautyrest® or Beautyrest Black® pillow, this warranty covers manufacturing defects in your Beautyrest pillow for a period of 1 year from the date of purchase, under normal use by the consumer, provided that sew in product care instructions have been followed. This warranty excludes settling of filling materials beyond 90 days after the date of purchase.

This limited warranty is provided only to the original purchaser from Simmons Bedding Company or its authorized dealer.

WHAT WILL SIMMONS DO?

If your Beautyrest® pillow fails due to a manufacturing defect, the exclusive remedy under this warranty will repair or replace the defective product in the US, Puerto Rico or US Virgin Islands. Simmons reserves the right to substitute comparable materials or models.

YOUR RIGHTS UNDER STATE LAW:

This warranty gives you specific rights, and you may have other rights, which vary from state to state.

WHAT IS EXCLUDED UNDER THIS WARRANTY?

- Comfort and Firmness preference of the product.
- Normal increase in softness or a decrease in recovery feature due to normal use, temperature or humidity.
- Merchandise sold "as-is", "distressed" or "floor model/sample".
- Damage due to improper cleaning.
- Claims made outside the 50 United States, Puerto Rico or U.S. Virgin Islands.
- Shipping costs- shipping documents or items to Simmons Bedding Company.

THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, SHALL NOT EXCEED THE TERM OF THIS LIMITED WARRANTY. SIMMONS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF YOUR BEAUTYREST® PRODUCT. NO EXPRESSED OR IMPLIED WARRANTIES ARE EXTENDED TO PERSONS WHO PURCHASE THE BEDDING COMPANY OR ITS AUTHORIZED DEALERS, AND ALL WARRANTIES TO SUCH PERSONS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE HEREBY EXCLUDED.